

1/23/06 - (6)

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January 5, 2005

Christine M. Joyce  
Town Manager's Office  
Town of Acton  
472 Main Street  
Acton, MA., 01720

Re: Jagdeep Corporation

Dear Ms. Joyce

I am enclosing Liquor Policy to be utilized by Management of Jagdeep Corporation, d/b/a Monsoon, 73 Great Road, Acton, Ma., 01720.

Very truly yours,

William Goldberg  
Attorney for Jagdeep Corporation

WG:my  
enclosure

## LIQUOR POLICY

WHY IS RESPONSIBLE SERVING OF ALCOHOL IMPORTANT.

GAINING RESPECT IN COMMUNITY  
ATTRACTING RIGHT KIND OF CUSTOMERS  
GOOD FOR BUSINESS, COMPANY WONT LOSE LICENSE  
PREVENT MORE DIFFICULT SITUATIONS, ARGUMENTS, UPSETTING OTHER  
GUESTS, DAMAGE TO PROPERTY  
PREVENT DRINKING AND DRIVING.

BEHAVIOR SIGNS OF INTOXICATION

RELAXATION OF INHIBITIONS  
IMPAIRED JUDGMENT  
SLOW REACTION TIME  
IMPAIRED MOTOR COORDINATION

WHAT RESTAURANT NEEDS TO KNOW

UNDERSTAND THE RESPONSIBILITY OF THE SERVER AND MANAGER  
KNOW LEGAL AGE FOR CONSUMPTION, SERVING ALCOHOL  
UNDERSTAND CONSEQUENCE OF SERVING TO MINOR

TIPS FOR CHECKING I.D.S

ESTABLISH EYE CONTACT AND GREET GUEST WHILE OBSERVING INDIVIDUAL  
ASK CUSTOMER TO HOLD ID OUTSIDE OF PLASTIC SLEEVE  
CHECK PHOTO AND PHYSICAL DESCRIPTION MATCH  
CHECK BACK OF ID FOR CHANGES, LOOK FOR BREAKS IN LAMINATION AROUND  
PHOTO  
USE A LIGHT SOURCE TO CHECK IDS.

TIPS TO SERVERS

"USE COMMON SENSE"  
WHEN IN DOUBT SAY NO  
WHEN IN DOUBT ALWAYS CARD  
SAFETY, IT IS SAFER TO UNDER SERVE  
STAND YOUR GROUND  
ERR ON THE SIDE OF CAUTION  
ANY DOUBTS CALL THE MANAGER

IN ADDITION TO ABOVE,

- A. MANAGEMENT WILL REQUIRE A TIPS COURSE FOR ALL EMPLOYEES  
NOT SIMILARLY INSTRUCTED.
- B. SIGNAGE FROM ABCC POSTED IN CONSPICUOUS PLACES
- C. MAY CONSIDER CARDAGE IMPLEMENT
- D. TRAINING CUSTOMER SITUATION , ONE PERSON, SERVER, ONE PERSON  
THE CUSTOMER AND A THIRD PERSON TO OBSERVE. (IE, A WOMAN  
VERY YOUNG LOOKING WALKS INTO RESTAURANT, PRESENTING  
FOREIGN ID. CREDIT CARD, STUDENT CARD AND LIBRARY CARD THAT  
ALL SHOW SHE IS 21 YEARS OF AGE . YOU DECIDE NOT TO SERVE)